Robeni Ali

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Personal Profile

I am a hardworking and dedicated professional seeking a challenging role that allows me to develop new skills while applying my existing knowledge. I work well both independently and as part of a team, and bring valuable experience that would make me a strong asset to any organization.

Recently completing a Full-Stack Development course, I have built a strong foundation in web technologies including HTML, CSS, JavaScript, jQuery, PHP, Python, C#, and MySQL. I have applied these skills to real-world projects such as an interactive map application and a company directory system. I am motivated to continue growing as a developer and contribute to the success of an organization through my technical expertise and dedication.

Work Experience

Branch Manager

Elite Garages - Strood August 2025 to Present

- Oversee the branch's daily operations, ensuring all targets and budgets are consistently achieved.
- Handle daily customer interactions, providing accurate quotes and determine accurate pricing for tyre fitting, repairs, and other automotive services.
- Manage team workloads, and address any staffing or personnel issues effectively including coordination of staff schedules.
- Lead and manage branch-level projects, ensuring timely delivery, adherence to budgets, and compliance with company standards.
- Ensure full compliance with company policies, health and safety procedures, and industry regulations.
- Uphold exceptional customer service standards, promptly managing escalations and customer feedback.

Branch Manager

JUST TYRES - Strood October 2024 to May 2025

- Manage day-to-day branch operations to ensure performance targets and budget goals are achieved.
- Prepare quotes and accurately price tyre fitting, repair, and related services.
- Coordinate staff rotas, manage team workloads, and resolve any personnel issues.
- Lead branch-specific projects, ensuring they are delivered on time, within budget, and to company standards
- Enforce compliance with all company policies, health & safety procedures, and industry regulations.
- Maintain a consistently high standard of customer service, handling escalations and feedback promptly.
- Drive local marketing initiatives, promote seasonal offers, and keep both customers and staff informed of current promotions.

Assistant Manager

IN'n'OUT Autocentres - Erith January 2023 to July 2024

- Manage various department-specific initiatives and ensure that these are completed within the scope and time while maintaining budgets.
- Quote and price jobs.
- Organise team schedules, handle staff issues and ensure that employees follow company policies, as well as health and safety regulations.
- Ensure a high and consistent standard of customer service.
- Initiate and drive marketing efforts and inform clients and employees about promotions.

Branch Manager

Formula One AutoCentres - Orpington

January 2021 to January 2023

- Create and maintain budgets, and coordinate with and report to senior management in the company.
- Manage employees and the site.
- Plan and promote the daily schedule of employees and the business including interviewing, hiring, and coordinating employees.
- Admin duties including quote and price jobs.

Branch Manager

Blackcircles - Grays

October 2018 to January 2021

- In-charge of employees and the site.
- Create and maintain budgets, and coordinate with and report to senior management.
- Staff management including interviewing, hiring, and coordinating daily schedules.

Freelance Mechanic - Detailer

May 2017 to June 2018

- Vehicle Servicing
- Car detailing window tinting / car wrapping
- Wheel balancing, tyre change
- Mechanical services, striping engine, fitting suspension

Electricians Mate

LEC SYSTEMS - London

2016 to 2017

- Working alongside an Electrician to support the installation and maintenance of electrical systems.
- Managing deliveries and Installing sensors ready for testing.
- Running cables to control panels, cable tying and maintaining a clean work area.

Multi Trader

PDC - London 2013 to 2015

- Undertaking tasks such as carpentry, plumbing, painting, tiling, plastering and decorating, and more on a daily basis.
- General Property Maintenance.
- Secure and repair windows and doors, including hinges and fittings, and carry out gutter cleaning and repairs.

Education

Full-Stack Software Engineering (Certificate of higher education)

IT Career Switch

2024 to 2025

Relevant Projects

- Gazetteer Project Gazetteer is a web-based app that lets users search and explore cities and countries on
- an interactive map. It displays real-time data such as weather, population, time zones, currency rates, and Wikipedia links using APIs like GeoNames, OpenWeather, and Open Exchange Rates.

 Company Directory Company Directory is a responsive web app that allows users to manage and search company personnel, departments, and locations through a full CRUD interface. Built with HTML, CSS, JavaScript, jQuery, PHP, and MySQL, it is designed mobile-first but works seamlessly on desktop. The project showcases professional design, usability, and the ability to deliver a complete, real-world business solution.
- JavaScript Affirmation Generator Created a dynamic web app that displays random positive affirmations using DOM manipulation and event listeners.
- Responsive To-Do App Built a fully responsive to-do list application with local storage, styled with Flexbox and CSS Grid.
- WorkAround Explorer Developed a web application using JavaScript and APIs to visualize salary data in tech, including sorting and filtering functions.

B TEC - Carpentry, Painting and Decorating

NORTH WEST KENT

2012 to 2013

GCSE

NORTHFLEET TECHNOLOGY COLLEGE

2005 to 2010

Music, English, Mathematics, Science, Business and IT

Skills

- Pvthon
- JavaScript
- Java
- Customer service
- Web development
- CRM software
- **APIs**
- HTML
- Sales
- Microsoft Office
- MySQL
- **Budgeting**
- Management
- **CSS**
- Marketing
- PHP
- Training
- jQuery

Certifications and Licenses

Full-Stack Engineer Career Path

2024-2025

Learn Python 3 Course

2024-2025

Learn PHP Skill Path

2024-2025

Learn jQuery Course

2024-2025

Learn JavaScript Course

2024-2025

Learn Java Course

2024-2025

Learn Intermediate CSS Course

2024-2025

Learn CSS: Flexbox and Grid Course

2024-2025

Learn CSS Course

2024-2025

Learn C# Course

2024-2025

Learn Bootstrap Course

2024-2025

Javascript Essentials

2024-2025

Introduction to Python

2024-2025

HTML5 & CSS3 Web Design Fundamentals with JavaScript

2024-2025

Additional Information

Key Skills

- A perceptive problem solver able to find solutions to promote time, cost and efficiency savings.
- Customer orientated, possessing the ability to convey information and be tactful and diplomatic.
- Flexible and persistent. Able to remain focused and maintain a sense of humour whilst under pressure.

Hobbies & Interests

- Multimedia computing
- Restoring classic cars
- Enduro, Motorsports